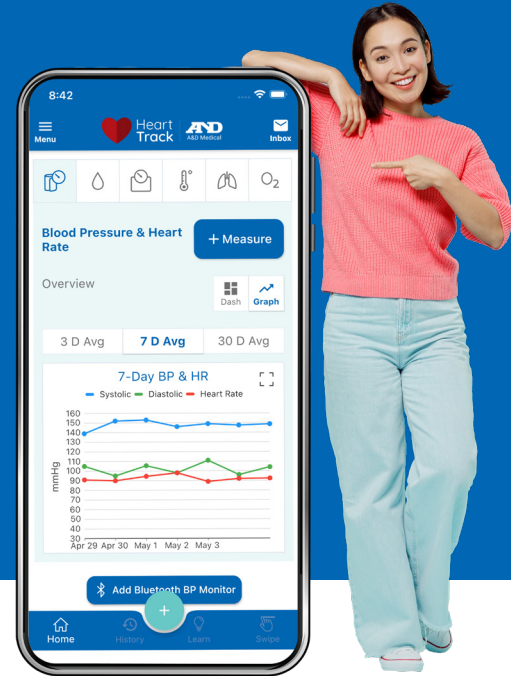




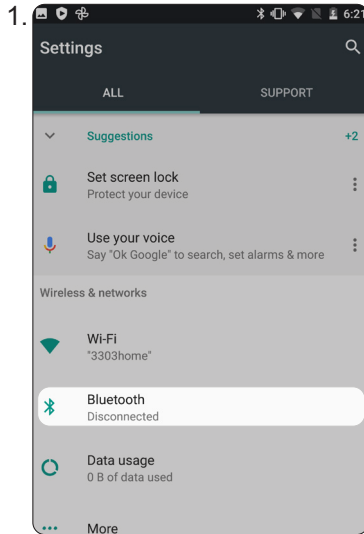
For Android Users

Heart Track Connectivity Troubleshooting

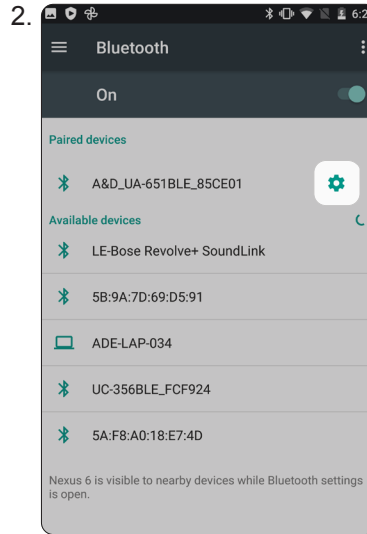
Note: Some Android phones and/or operating systems may vary slightly in the design, so the following screenshots may not reflect your phone or operating system, exactly.



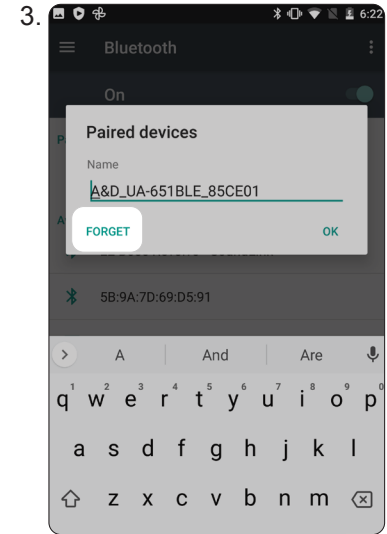
Check to see if device is already paired



Click on phone **Settings** and navigate to **Bluetooth®** or **Connected Devices**

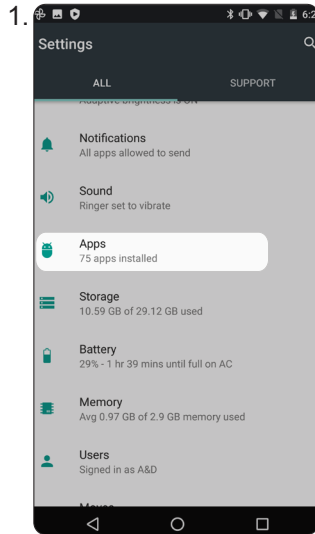


If device is listed under **“Paired or Connected Devices”**, click on the **“gear icon”**

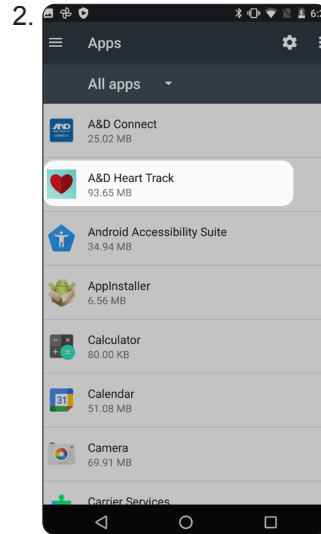


Click on **Forget** or **Unpair**

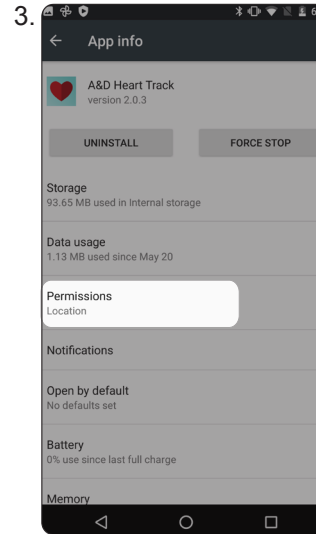
Check to make sure **Location Services** is turned on for **A&D Heart Track**



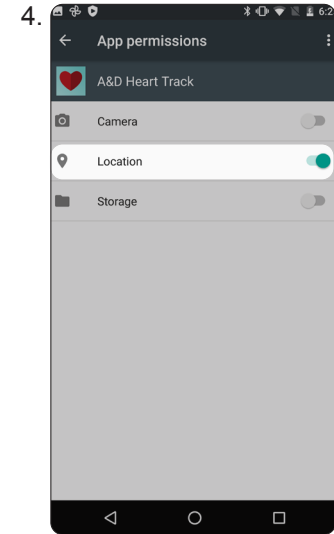
Click on phone **Settings** and click on **Apps**



Click on **A&D Heart Track** icon

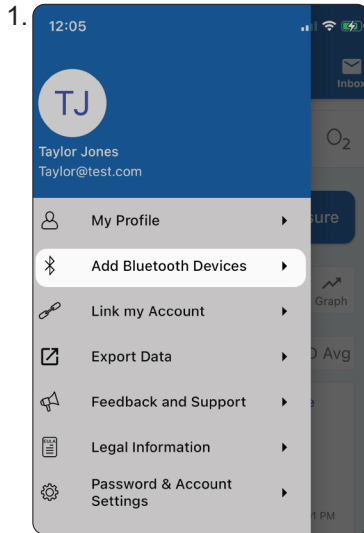


Select **Permissions**

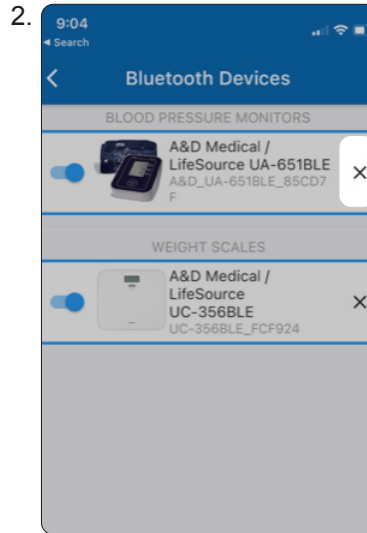


Ensure **A&D Heart Track** Location is turned **ON** or “Allow while using app.”

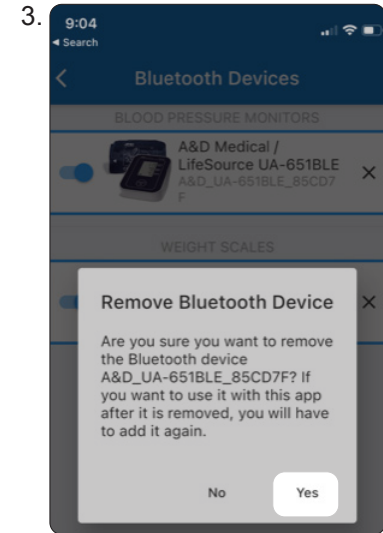
If the device was previously paired, unpair in the Heart Track Application



In the app, click on **Menu** and select **Add Bluetooth Devices**



Click on the **"X"** to unpair




Yes to remove Bluetooth® device


This is required because the app still thinks the device is paired, but the operating system has been disconnected. Again, we are trying to start over.

For **UA-1200BLE** or **UB-1100BLE** ONLY



1. Check to see if airplane mode is **ON**.

Press the **Start** button and  icon will appear on the front screen, in the lower left-hand corner.

If this appears,  measurements can be taken but device will not transmit data wirelessly and pairing will not work.

2. To turn this mode **OFF**, follow the below instructions:

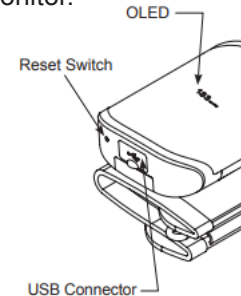
- Hold the **Start** button and the airplane mode select screen will display. Tap the **Start** button to switch between **ON** and **OFF**.



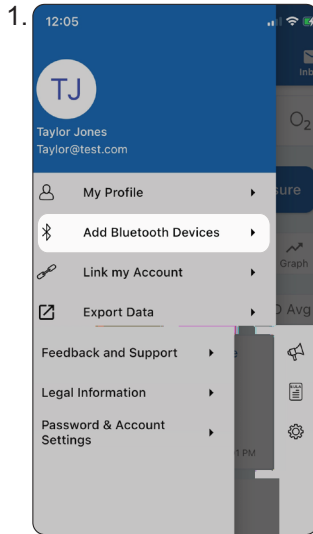
- Select **OFF** and wait 3 seconds to turn OFF airplane mode.

3. If using the UA-1200BLE, or UB-1100BLE, and if step 2 do not solve the issues, then reset the monitor. Follow the instructions in step 4.

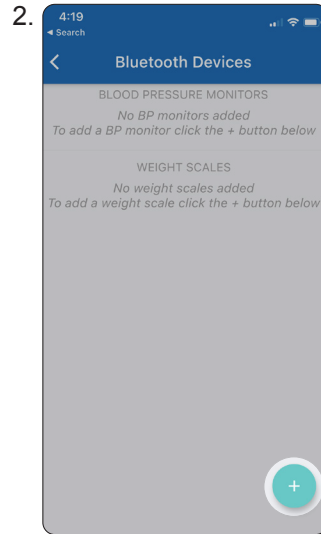
4. On the same side as the USB connector for charging, there is a small reset switch to the left of the USB connector. Use a small probe tool, such as paperclip, to reset the monitor.



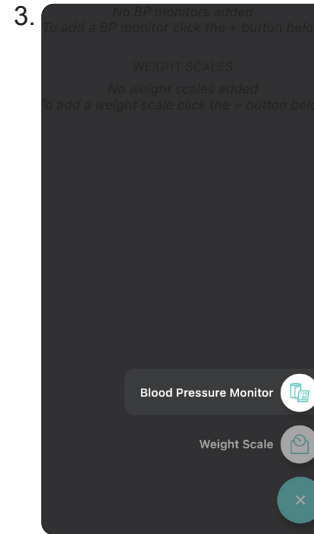
Repair the monitor in Heart Track application



In the app, click on **Menu** and select **Add Bluetooth Devices**



Click on **“+”** icon



Select **Blood Pressure Monitor** (or device category)



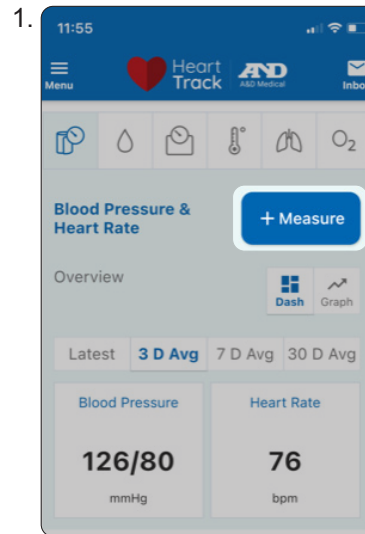
Select the proper device and follow the onscreen instructions to complete pairing

Note: The user must allow or enable location services as it is a requirement from the Apple and Android operating system to allow Bluetooth to work. If you have UA-651CNBLE, please choose UA-651BLE when pairing.

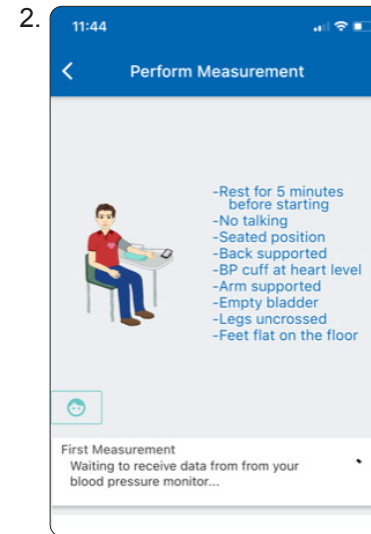
Taking Measurement



From the home screen, **Select the health metric**, i.e. blood pressure, weight, glucose, etc. on the top of the dashboard



“+ Measure” icon



Follow onscreen instructions

Note: User must be in the “Perform Measurement” screen to successfully transmit the measurements. Otherwise, the measurements will be stored in the device until next time they make a connection.